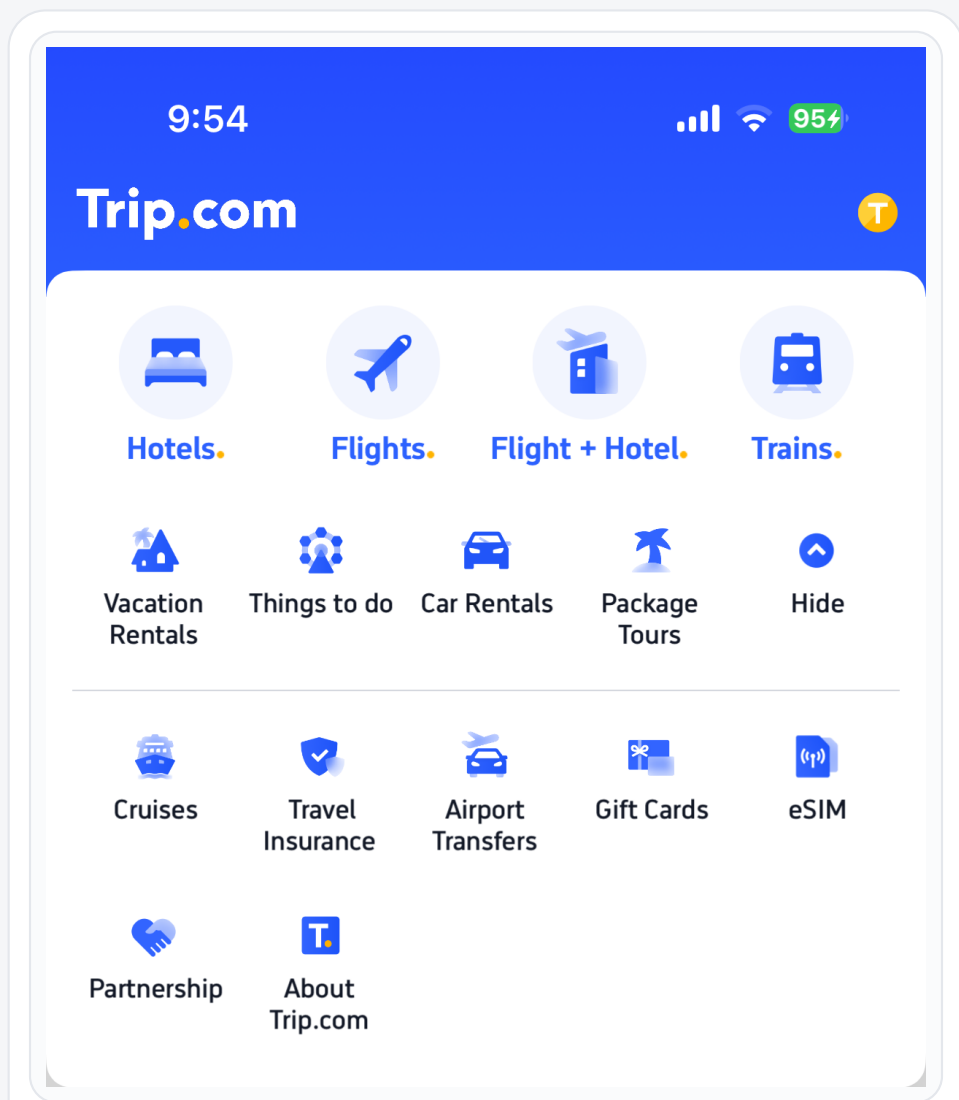


Travel eSIM: Buy, Install and Activate a Compatible Plan

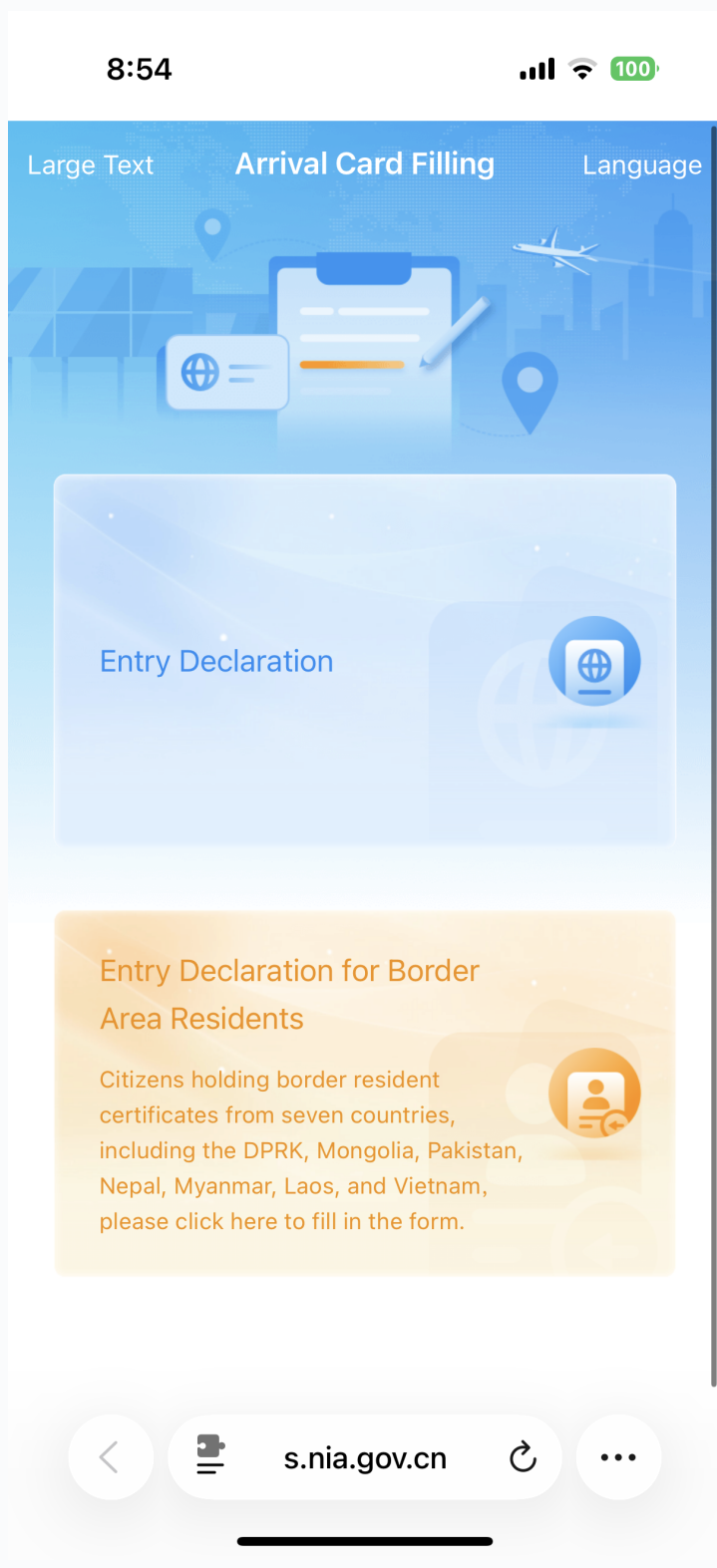


STEP 02

Open eSIM from the home screen

Tap + more on Home to expand the services, then tap eSIM. Icon order may vary slightly by region and app version.

Arrival Card: One Form per Traveler—Save the Confirmation



STEP 04

Tap Entry Declaration

On the Arrival Card Filling page, tap the blue Entry Declaration button. Do not choose Border Area Residents.

< Transaction Details

View all

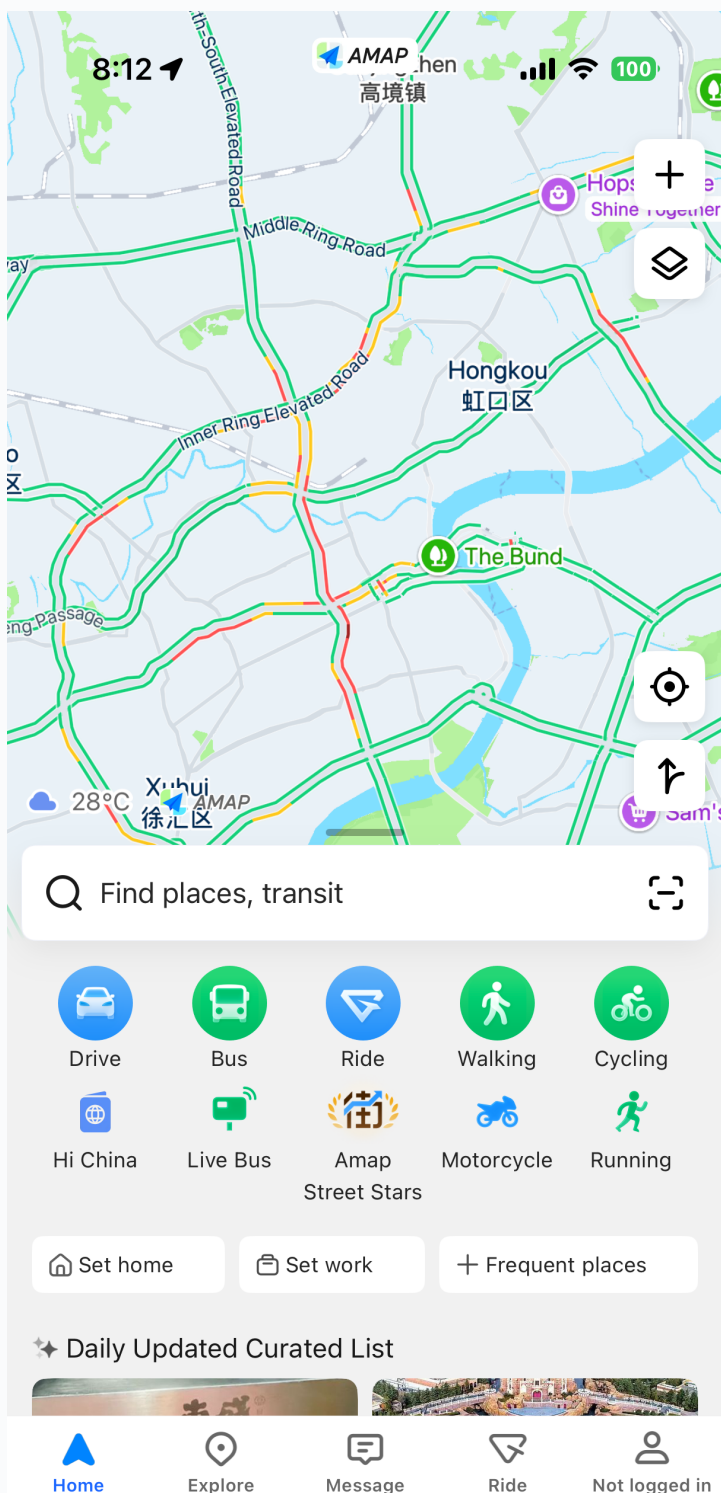


一心便利连锁（云南）有限公司昆明长水机场连...

-27.00

Transaction successful

AMap Global: Install and Plan a Route

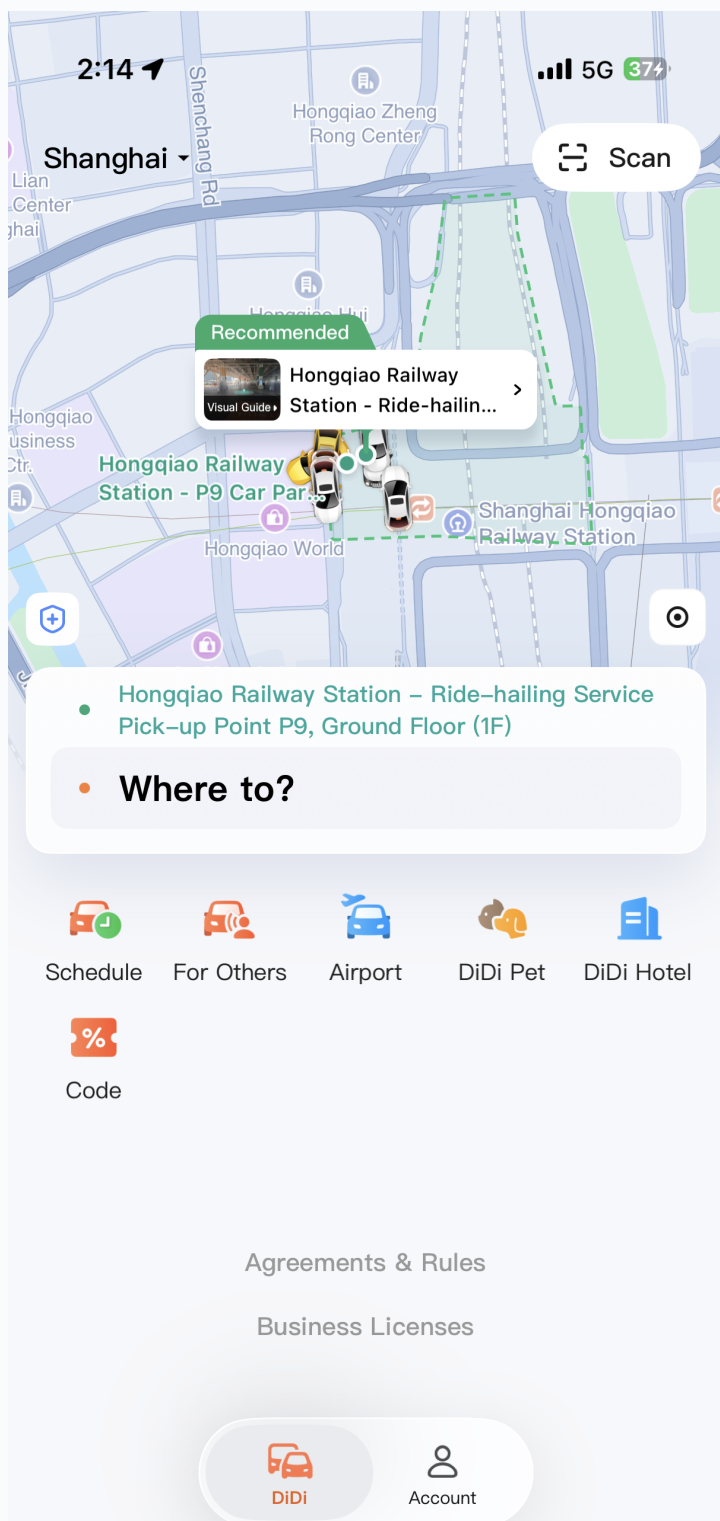


STEP 03

Find your destination from the English home screen

On Home, confirm the map is in the correct city. If not, tap the location button and allow access when prompted, then tap Find places, transit to search.

DiDi China: Set Up Payment and Take Your First Ride



STEP 09

Match the pickup point to your real location

In DiDi China, choose the same floor, zone, or bay that you see on site. The screen shown is a general interface example.

PVG Transport: Choose One Route You Can Complete

ONE ROUTE • ONE COMPLETE CHAIN

OFFICIAL TAXI

24H RANK

HEAVY BAGS • LATE • WEAK INTERNET

ROUTE A

Official taxi: simplest door-to-door fallback

Choose it for heavy luggage, a late arrival, weak internet, or a hotel that is awkward by rail. Follow TAXI signs to the 24-hour official rank; ignore unsolicited drivers.

ONE ROUTE • ONE COMPLETE CHAIN

RIDE-HAIL

ALL 3 MUST WORK

APP + PAYMENT + EXACT PICKUP BAY

ROUTE B

Ride-hail: only when the whole chain works

Choose it only when DiDi China, payment, and the order's exact floor / zone / bay all work. Match the live order to the signs; the ride-hail pickup area is not the taxi rank.

PVG Rail: Choose, Enter and Finish the Last Mile



Photo: Tianhaoz95 • CC BY 4.0 • resized

STEP 1A

Airport Link: fastest for Hongqiao and western transfers

The suburban Airport Link connects PVG and Hongqiao Airport in about 40 minutes. It suits Hongqiao or hotels near its seven stations and Metro Lines 9 or 15; it is not a direct train to every central hotel.

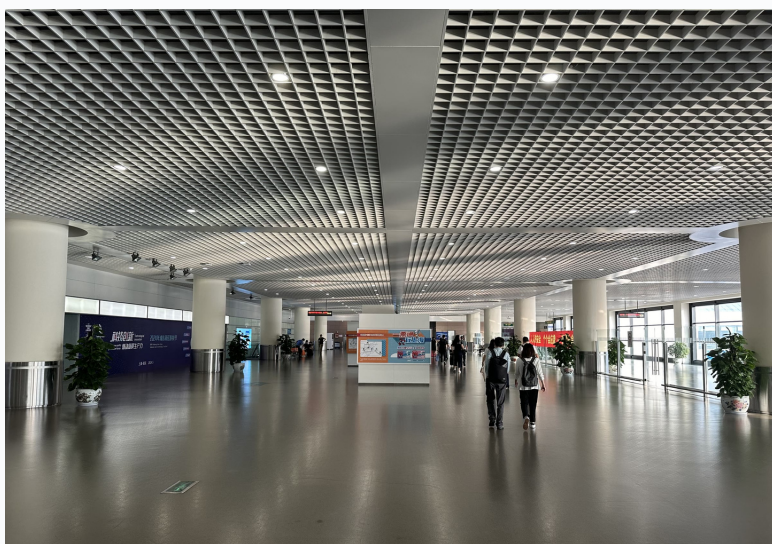


Photo: Kmchang28 • CC BY-SA 4.0 • resized

STEP 1B

Maglev: eight minutes to Longyang Road, then transfer

Choose Maglev when Longyang Road is a useful transfer point. The airport-to-Longyang ride is about eight minutes, but you still need Metro, taxi, or another last-mile leg.

< Emergency Contact

Emergency Call

24-Hour Free Call

SOS



110



120



119



122

Common Service Numbers

Immigration and Customs Enquiries



12367

Questions about visas, stay permits, entry-exit policy, and port clearance.



Government Services



12345

City-service enquiries, consumer complaints, and other public services.



Public Legal Service



12348

General legal consultation. Availability and service hours vary locally.



Medical Emergency



120

Call for sudden illness or injury.



Help

- When you call, state your exact location, what happened, and a callback number.
- If you need English, say: "Please speak English." Assistance may not be immediately available.
- If you cannot call, ask staff at a hotel, attraction, station, airport, or shopping mall for help.
- Keep the case number, receipts, and screenshots for police, insurance, or replacement documents.